MASTERPIECE
GRC CONSULTING

LEGAL

ACCESSIBILITY STATEMENT

Our approach to website accessibility and inclusive digital access.

EFFECTIVE	VERSION	REVIEW
23 September 2026	1.0	23 September 2027

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Because true resilience isn't left to chance, it's designed.

Our commitment
We aim to make the Masterpiece GRC Consulting website clear, usable and accessible to as many people as reasonably possible, including people who use assistive technologies.

1. Accessibility Commitment

Masterpiece GRC Consulting Limited believes that digital services should be usable by as many people as reasonably possible. Accessibility is treated as an ongoing part of the design, development and maintenance of our website rather than as a one-off exercise.

Our objective is to provide content and functionality that are perceivable, operable, understandable and robust across commonly used browsers, devices and assistive technologies.

2. Accessibility Standard

Our target is to conform, as far as reasonably practicable, to the Web Content Accessibility Guidelines (WCAG) 2.2 Level AA.

We do not currently make an unsupported claim that every page, document or third-party component fully conforms to WCAG 2.2 AA. Conformance claims should be based on the tested state of the live website and will be updated when appropriate.

3. Measures We Aim to Apply

In designing and maintaining the website, we aim to support accessibility through measures including:

- clear page titles, heading structures and logical reading order;
- meaningful link text and understandable navigation;
- keyboard-accessible controls and visible focus indicators;
- appropriate alternative text for meaningful images and graphics;
- sufficient colour contrast and information that is not communicated by colour alone;
- accessible labels, instructions and error messages for forms;
- responsive layouts that support text resizing and zoom;
- clear language and consistent interaction patterns;
- captions, transcripts or alternatives for multimedia where appropriate; and
- periodic review when significant website changes are introduced.

4. Browser and Assistive Technology Compatibility

The website is intended to work with current versions of commonly used browsers and assistive technologies. Accessibility can vary depending on the combination of browser, operating system, device settings, browser extensions and assistive technology being used.

Using current software and applying available accessibility settings can improve compatibility, although this does not remove our responsibility to design and maintain accessible content.

5. Known Limitations

We continue to review the website as it develops. Some third-party components, legacy documents or newly introduced features may not always meet our target standard immediately. Where we identify a material accessibility issue, we aim to assess its impact, prioritise reasonable remediation and provide an alternative means of access where practicable.

The live version of this statement should be updated when a formal accessibility assessment identifies specific known limitations that users need to understand.

6. Third-Party Content and Services

Some functionality or content may be provided through third-party services that we do not fully control. Where accessibility limitations arise from third-party technology, we consider whether configuration changes, an alternative component or another reasonable method of access can reduce the barrier.

7. Alternative Formats and Reasonable Adjustments

If you experience difficulty accessing information on our website, you can contact us and explain the page, information or service you are trying to use. Where reasonably practicable, we will seek to provide the information in an alternative accessible format or identify another reasonable way of providing access.

Our approach takes account of applicable equality law, including duties relating to reasonable adjustments for disabled people.

8. Reporting an Accessibility Problem

Accessibility feedback can be sent to info@masterpiecegrcconsulting.com. Providing the page or feature involved, the difficulty experienced and the browser or assistive technology being used can help us investigate efficiently.

9. Continuous Improvement

Accessibility requirements, technologies and recognised practices evolve. We will review this statement and our website periodically, and after significant changes where appropriate, so that accessibility remains part of our digital governance process.