MASTERPIECE
GRC CONSULTING

LEGAL

TERMS OF USE

Terms governing access to and use of the Masterpiece GRC Consulting website.

EFFECTIVE	VERSION	REVIEW
23 September 2026	1.0	23 September 2027

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Because true resilience isn't left to chance, it's designed.

Scope
These Terms of Use govern access to and use of the public Masterpiece GRC Consulting website. Client consultancy services are governed separately by the relevant engagement documents.

1. About These Terms

These Terms of Use govern your access to and use of the website operated by Masterpiece GRC Consulting Limited. By using the website, you agree to comply with these Terms.

Masterpiece GRC Consulting Limited is a company registered in England and Wales under company number 16957176, with registered office at 71-75 Shelton Street, London, England, WC2H 9JQ.

2. About Our Website

Our website provides general information about Masterpiece GRC Consulting, our professional capabilities, services, insights and related matters. It is primarily intended for organisations, business representatives and professionals interested in governance, risk, compliance, cybersecurity, assurance and related services.

3. No Professional Engagement Is Created

Viewing this website, downloading material, subscribing to updates, submitting an enquiry or communicating with us through the website does not by itself create a consultant-client relationship, contractual engagement, fiduciary relationship or other professional engagement.

A professional engagement arises only when the relevant parties enter into appropriate written arrangements. Where services are provided under a master services agreement, engagement letter, statement of work, proposal or other contract, that agreement governs the services and prevails over these Terms to the extent of any conflict.

4. Website Information Is Not Specific Professional Advice

Website content is provided for general information. Governance, risk, cybersecurity, compliance, audit and certification requirements depend on an organisation's particular circumstances, systems, risk profile, contractual commitments, jurisdictions and applicable regulatory environment.

Nothing on the website constitutes legal advice or a substitute for properly scoped professional advice. You remain responsible for decisions made on the basis of general website content and for obtaining advice appropriate to your circumstances where required.

5. Standards, Regulatory and Certification Information

We take reasonable care when preparing website content, but legislation, regulatory guidance, technical standards, certification requirements, threats and recognised practices can change. References to standards, frameworks or legal requirements should therefore be considered in the context of the version and date relevant to the organisation concerned.

Nothing on the website is a guarantee that an organisation will achieve or retain certification, pass an audit, obtain regulatory approval, eliminate risk or prevent every security, operational or compliance incident.

6. Intellectual Property

Unless otherwise stated, the website and material published on it are owned by or licensed to Masterpiece GRC Consulting Limited and are protected by applicable intellectual property laws. This may include text, graphics, branding, logos, designs, methodologies, diagrams, publications, templates, downloadable material and other content.

You may view and use website content for legitimate personal or internal business reference purposes. You must not reproduce, republish, sell, commercially exploit, distribute, modify or create derivative commercial materials from protected content without appropriate permission, except to the extent permitted by law.

The Masterpiece GRC name, branding and visual identity must not be used in a way that falsely suggests endorsement, affiliation, partnership or authorisation.

7. Acceptable Use

You must not use the website unlawfully or in a way that could damage, disable, compromise, overload or interfere with the website or another person's use of it. In particular, you must not:

- attempt to gain unauthorised access to systems, accounts, infrastructure or information connected to the website;
- introduce malware, malicious code or harmful material;
- carry out unauthorised security testing, scanning, exploitation or circumvention of technical controls;
- use automated methods to extract content at a scale or in a manner that materially disrupts the website or infringes intellectual property rights;
- misrepresent your identity, authority or affiliation when interacting with us; or
- use the website to facilitate fraud, unlawful activity or infringement of another person's rights.

Nothing in this section prevents security testing or research that we have expressly authorised in writing.

8. Security

We apply proportionate measures intended to protect our website and supporting systems. We do not warrant that the website will always be free from vulnerabilities, malicious activity, errors or interruptions. Users remain responsible for appropriately protecting their own devices, networks, credentials and information when using internet services.

9. Third-Party Websites and Services

The website may contain links to websites or services operated by third parties. Links are provided for information or convenience and do not necessarily represent endorsement of the organisation, content, product or service concerned. We do not control third-party websites and are not responsible for their content, availability, security or privacy practices.

10. Website Availability and Changes

We may modify, update, suspend or withdraw all or part of the website where reasonably necessary. We do not guarantee that every feature, document or item of content will remain continuously available or unchanged.

11. Liability

Nothing in these Terms excludes or limits liability where doing so would be unlawful, including liability that cannot legally be excluded or restricted.

Subject to applicable law, we are not responsible for loss arising solely from reliance on general website information where advice appropriate to the user's circumstances should reasonably have been obtained. We are also not responsible for loss caused by third-party websites or services that we do not control.

Any liability arising from professional consultancy services is governed by the contractual terms applicable to the relevant engagement.

If you use the website as a consumer, nothing in these Terms affects any statutory rights that cannot lawfully be excluded or limited.

12. Privacy and Cookies

Our processing of personal information in connection with the website is described in our Privacy Notice. Our use of cookies and similar technologies is described in our Cookie Notice.

13. Changes to These Terms

We may update these Terms to reflect changes in our website, services, business operations or legal requirements. The version published on the website at the relevant time applies to your use of the website from that point onwards.

14. Governing Law and Jurisdiction

These Terms are governed by the laws of England and Wales. Subject to any mandatory legal rights that apply, disputes concerning these Terms or use of the website are subject to the jurisdiction of the courts of England and Wales.

15. Contact

Questions about these Terms can be sent to info@masterpiecegrcconsulting.com or by post to 71-75 Shelton Street, London, England, WC2H 9JQ.